

July 3, 2025

Skilled Nursing Facility Workforce and Quality Incentive Program (SNF WQIP) Updates

Dear provider,

This message is a follow up to a provider notification we sent in June. You can read that notification here: <https://www.hpsm.org/docs/default-source/provider-notices/20250603---updates-on-the-skilled-nursing-facility-workforce-and-quality-incentive-program.pdf>

Here are key updates:

1. **Join our webinar on Tuesday, July 29, 2025, from 12-1PM.** This will be the first of two sessions that will cover an overview of the program, provider eligibility, payment, and key milestones for the program. Time will also be reserved for provider questions. Please email RAprogram@hpsm.org to be added to the Microsoft Teams invitation.
2. **We have a new webpage for the SNF WQIP program.** Visit our new webpage here: <https://www.hpsm.org/provider/incentive-payments/incentive-payments-for-nursing-facilities/workforce-quality-incentive>
3. **The Health Plan of San Mateo (HPSM) has successfully completed final reconciliation of payments for CY2023.** The health plan has completed payments using HPSM claim information, allowing many Skilled Nursing Facilities (SNFs) a "recoup" from previous payments. To give insight into our process for calculating payment, HPSM has previously completed this process using Department of Health Care Services (DHCS) encounter data files. Effective June 2025, payments have been run using HPSM claims data as the main baseline with any DHCS received data files as a point of comparison. For this claims-based analysis, we are applying exclusion logic to cross over claims, non-SNF claims, and any duplicate claims. We have also identified a calculation correction that some SNFs will have more qualifying WQIP days. We are also processing the CY2024 initial payment based on HPSM claims and will be recouping any overpayment corrections from CY2023 in the new CY2024 payments. **Please pay all outstanding recoup amounts or balances owed back to HPSM by the end of August 2025, with a check made payable to:**

The Health Plan of San Mateo

Attn: Accounting SNF WQIP

801 Gateway Boulevard, Suite 100
South San Francisco, California 94080

Contact RAPROGRAM@hpsm.org with any questions about the SNF WQIP program. All other inquiries should go to HPSM Provider Services at PSInquiries@hpsm.org.

Thank you,
The Health Plan of San Mateo