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Two New Resources for Hospitals Serving Newborns and New Families

Dear providers,

Starting July 1, 2024 the Health Plan of San Mateo (HPSM) hospital providers will have access to two new portals to support Medi-Cal families. These portals will improve access to coverage and care for Medi-Cal children and new families.

About the Children's Presumptive Eligibility (CPE) Program: This program will help providers grant temporary, full-scope coverage to eligible applicants through an online portal. This portal replaces the Child Health and Disability Prevention (CHDP) gateway portal but requires training before use.

About the Newborn Gateway Presumptive Eligibility (NGPE) Program: Use the newborn gateway portal to report a baby born to a Medi-Cal recipient. Providers should also use the Medi-Cal Access Infant Program within 72 hours after birth or 24 hours after discharge (whichever is sooner). All qualified providers are required to use this portal to report infants born to Medi-Cal members in their facilities.

Join one of the Department of Health Care Services' (DHCS) upcoming webinars to learn more:
<https://learn.medi-cal.ca.gov/catalog/course.asp?id=3403>

Please direct questions to HPSM Provider Services at PSInquiries@hpsm.org.

Thank you,
The Health Plan of San Mateo