Managed Care Quality and Monitoring Division

## **Medical Record Review Tool**

Health Plan:		Review Date:
Site ID:	Site NPI:	Reviewer name/title:
Address:		Reviewer name/title:
City and Zip Code:		Reviewer name/title:
		Reviewer name/title:
Phone:	_Fax:	Collaborating MCP(s): 1
		2

No. of Physicians: \_\_\_\_\_

Contact person/title: \_\_\_\_\_

Provider Name	Credentials (MD, NP, PA, CNM, LM)	NPI

Electronic Medical Record (EMR): Yes (#)\_\_\_ No(#) \_\_\_

Medical Record Review:	Onsite	Remote Access	_
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Paper/Hard Copy Medical Records: Yes <u>No</u> Shared Medical Records: Yes <u>No</u>

Number of Records Reviewed: \_\_\_\_\_

Visit Purpose	Site-Specific Certification(s)	Provider Type	Clinic Type
Initial Full ScopeMonitoring Periodic Full ScopeFollow-up	AAAHC JC CHDP NCQA	Family Practice       Internal Medicine         General Practice       Pediatrics	Primary Care Community Hospital FQHC
Focused ReviewTechnical Assistance Other(type)	CPSP None PCMH Other	OB/GYN as PCP     Certified Nurse Midwife     Licensed Midwife	Rural Health       Solo         Group       Staff/Teaching         Other (Type)       Staff/Teaching

Ν	Aedical Record S	Scores				Scoring Procedure	Compliance Rate
Note: When scoring for OB/C Preventive criteria for t		core the A	Adult or	Pediat	ric	<ul><li>Scoring is based on <u>10</u> medical records.</li><li>1) Add points given in each section.</li></ul>	Note: Any section score of < 80% requires a CAP for the entire MRR, regardless of the Total
	Points possible	Yes Pts. Given	No's	N/A's	Section Score %	<ol> <li>Add points given for all six (6) sections.</li> <li>Subtract "N/A" points (if any) from total points</li> </ol>	MRR score.
I. Format	(8) x 10 = 80					<ul><li>a) Subtract (in any) norm total points possible to get "adjusted" total points possible.</li><li>4) Divide total points given by "adjusted" total</li></ul>	Exempted Pass: 90% or above:
II. Documentation	(8) x 10 = 80					<ul><li>5) Multiply by 100 to determine compliance rate as</li></ul>	(Total score is ≥ 90% <b>and</b> all section scores are 80% or
III. Coordination of Care	(8) x 10 = 80					a percentage.	above)
IV. Pediatric Preventive	(34) x # of records					÷ = x 100 =%	Conditional Pass: 80-89%: (Total MRR is 80-89% OR Any
V. Adult Preventive	(30) x # of records					Points Total/ Decimal Compliance Given Adjusted Score Rate Pts. Poss.	section(s) score is < 80%) Fail: 79 % and Below
VI. OB/CPSP Preventive	(59) x # of records					Note:	CAP Required
	Points Possible	Yes Pts. Given	No's	N/A's		Since Preventive Criteria have different points possible per type (Ped-34, Adult-30, OB/CPSP-59, the total points possible will differ from site to site, depending on the number of <i>types</i> of records that	Other follow-up
						are selected. The "No's" column <i>may</i> be used to help double-check math. The far-right Section Score % column may be used to determine if section is <80%.	Next Review Due:

## Medical Records Reference:

Medical Record	CIN	Age Year/Month	Gender	Member's Health Plan Code or Name	Member's Enrollment Date in MCP or Effective Date PCP Assigned to Member*
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					

\* Whichever is more recent

Criteria met: Give one (1) point Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
Individual Medical Record is established for each member.												
A. Member identification is on each page.	1											
B. Individual personal biographical information is documented.	1											
<b>C.</b> Emergency "contact" is identified.	1											
D. Medical records are maintained and organized.	1											
E. Member's assigned and/or rendering primary care physician (PCP) is identified.	1											
F. Primary language and linguistic service needs of non-or limited- English proficient (LEP) or hearing/speech-impaired persons are prominently noted.	1											
<b>G.</b> Person or entity providing medical interpretation is identified.	1											
H. Signed Copy of the Notice of Privacy.	1											
Comments:	Yes											
	No											
	NA											

Criteria met: Give one (1) point Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
A. Allergies are prominently noted.	1											
B. Chronic problems and/or significant conditions are listed.	1											
C. Current <i>continuous</i> medications are listed.	1											
D. Appropriate consents are present:												
1) Release of Medical Records	1											
2) Informed Consent for invasive procedures	1											
E. Advance Health Care Directive Information is offered.	1											
F. All entries are signed, dated, and legible.	1											
<b>G.</b> Errors are corrected according to legal medical documentation standards.	1											
Comments:	Yes											
	No											
	N/A											

Criteria met: Give one (1) point Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
A. History of present illness or reason for visit is documented.	1											
B. Working diagnoses are consistent with findings.	1											
C. Treatment plans are consistent with diagnoses.	1											
<b>D.</b> Instruction for follow-up care is documented.	1											
E. Unresolved/continuing problems are addressed in subsequent visit(s).	1											
F. There is evidence of practitioner <i>review</i> of specialty/consult/referral reports and diagnostic test results.	1											
<b>G.</b> There is evidence of <i>follow-up</i> of specialty consult/referrals made, and results/reports of diagnostic tests, when appropriate.	1											
H. Missed primary care appointments and outreach efforts/follow- up contacts are documented.	1											
Comments:	Yes											
	No											
	N/A											

IV. Pediatric Preventive Criteria NOTE: * denotes Pending AAP guide	ance.											
Criteria met: Give one (1) point Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
A. Initial Health Assessment (IHA) Includes H&P and Individual Health Education Behavioral Assessment (IHEBA)												
1) Comprehensive History and Physical	1											
2) IHEBA	1											
B. Subsequent Comprehensive Health Assessment												
<ol> <li>Comprehensive History and Physical exam completed at age- appropriate frequency</li> </ol>	1											
2) Subsequent Periodic IHEBA	1											
C. Well-child visit												
1) Alcohol Use Disorder Screening and Behavioral Counseling	1											
2) Anemia Screening	1											
3) Anthropometric Measurements	1											
4) Anticipatory Guidance	1											
5) Autism Spectrum Disorder Screening	1											
6) Blood Lead Screening	1											
7) Blood Pressure Screening	1											
8) Dental/Oral Health Assessment	1											
a) Fluoride Supplementation	1											
<b>b)</b> Fluoride Varnish	1											
9) Depression Screening	1											

Criteria met: Give one (1) point Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
a) Suicide-Risk Screening*	1											
b) Maternal Depression Screening	1											
10) Developmental Disorder Screening	1											
11) Developmental Surveillance	1											
12) Drug Use Disorder Screening and Behavioral Counseling	1											
13) Dyslipidemia Screening	1											
14) Hearing Screening	1											
15) Hepatitis B Virus Infection Screening*	1											
16) Hepatitis C Virus Infection Screening	1											
17) Human Immunodeficiency Virus (HIV) Infection Screening	1											
18) Psychosocial/Behavioral Assessment	1											
19) Sexually Transmitted Infections (STIs) Screening and Counseling	1											
20) Sudden Cardiac Arrest and Sudden Cardiac Death Screening*	1											
21) Tobacco Use Screening, Prevention, and Cessation Services	1											
22) Tuberculosis Screening	1											
23) Vision Screening	1											
D. Childhood Immunizations												
<ol> <li>Given according to Advisory Committee on Immunization Practices (ACIP) guidelines</li> </ol>	1											
2) Vaccine administration documentation	1											

IV. Pediatric Preventive Criteria NOTE: * denotes Pending AAF	<sup>o</sup> guidance.											
Criteria met: Give one (1) point Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
3) Vaccine Information Statement (VIS) documentation	1											
Comments:	Yes											
	No											
	N/A											

V. Adult Preventive Criteria												
RN/NP/MD/PA/CNM/LM  Criteria met: Give one (1) point Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
A. Initial Health Assessment (IHA): Includes H&P and Individual Health Education Behavioral Assessment (IHEBA)												
1) Comprehensive History and Physical	1											
<b>2)</b> IHEBA	1											
B. Periodic Health Evaluation according to most recent United States Preventive Services Taskforce (USPSTF) Guidelines												
<ol> <li>Comprehensive History and Physical Exam completed at age- appropriate frequency</li> </ol>	1											
2) Subsequent Periodic IHEBA	1											
C. Adult Preventive Care Screenings												
1) Abdominal Aneurysm Screening	1											
2) Alcohol Use Disorder Screening and Behavioral Counseling	1											
3) Breast Cancer Screening	1											
4) Cervical Cancer Screening	1											
5) Colorectal Cancer Screening	1											
6) Depression Screening	1											
7) Diabetic Screening	1											
a) Comprehensive Diabetic Care	1											
8) Drug Use Disorder Screening and Behavioral Counseling	1											
9) Dyslipidemia Screening	1											
10) Folic Acid Supplementation	1											
11) Hepatitis B Virus Screening	1											

Criteria met: Give one (1) point Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
12) Hepatitis C Virus Screening	1											
13) High Blood Pressure Screening	1											
14) HIV Screening	1											
15) Intimate Partner Violence Screening for Women of Reproductive Age	1											
16) Lung Cancer Screening	1											
17) Obesity Screening and Counseling	1											
18) Osteoporosis Screening	1											
19) Sexually Transmitted Infection (STI) Screening and Counseling	1											
20) Skin Cancer Behavioral Counseling	1											
21) Tobacco Use Screening, Counseling, and Intervention	1											
22) Tuberculosis Screening	1											
D. Adult Immunizations												
1) Given according to ACIP guidelines	1											
2) Vaccine administration documentation	1											
3) Vaccine Information Statement (VIS) documentation	1											
Comments:	Yes											
	No											
	N/A											

## VI. OB/CPSP Preventive Criteria

😨 🗁 RN/NP/MD/PA/CNM/LM												
Criteria met: Give one (1) point Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
A. Initial Comprehensive Prenatal Assessment (ICA)												
1) Initial prenatal visit	1											
2) Obstetrical and Medical History	1											
3) Physical Exam	1											
4) Dental Assessment	1											
5) Healthy Weight Gain and Behavioral Counseling	1											
6) Lab tests												
a) Bacteriuria Screening	1											
b) Rh Incompatibility Screening	1											
c) Diabetes Screening	1											
d) Hepatitis B Virus Screening	1											
e) Hepatitis C Virus Screening	1											
f) Chlamydia Infection Screening	1											
g) Syphilis Infection Screening	1											
h) Gonorrhea Infection Screening	1											
i) Human Immunodeficiency Virus (HIV) Screening	1											
B. First Trimester Comprehensive Assessment												
1) Individualized Care Plan (ICP)	1											
2) Nutrition Assessment	1											

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Criteria met: Give one (1) point Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
3) Psychosocial Assessment												
a) Maternal Mental Health Screening	1											
b) Social Needs Assessment	1											
c) Substance Use Disorder	1											
4) Breast Feeding and other Health Education Assessme	ent <b>1</b>											
5) Preeclampsia Screening	1											
6) Intimate Partner Violence Screening	1											
C. Second Trimester Comprehensive assessment												
1) ICP	1											
2) Nutrition Assessment	1											
3) Psychosocial Assessment												
a) Maternal Mental Health Screening	1											
b) Social Needs Assessment	1											
c) Substance Use Disorder Assessment	1											
4) Breast Feeding and other Health Education Assessme	ent <b>1</b>											
5) Preeclampsia Screening	1											
a) Low Dose Aspirin	1											
6) Intimate Partner Violence Screening	1											
7) Diabetes Screening	1						I			I		

VI. OB/CPSP Preventive Criteria												
Criteria met: Give one (1) point Criteria not met: 0 points Criteria not applicable: N/A	Wt.	MR #1	MR #2	MR #3	MR #4	MR #5	MR #6	MR #7	MR #8	MR #9	MR #10	Score
D. Third Trimester Comprehensive assessment												
1) ICP Update and Follow Up	1											
2) Nutrition Assessment	1											
3) Psychosocial Assessment												
a) Maternal Mental Health Screening	1											
b) Social Needs Assessment	1											
c) Substance Use Disorder Assessment	1											
4) Breastfeeding and other Health Education Assessment	1											
5) Preeclampsia Screening	1											
a) Low Dose Aspirin	1											
6) Intimate Partner Violence Screening	1											
7) Diabetic Screening	1											
8) Screening for Strep B	1											
9) Screening for Syphilis	1											
10) Tdap Immunization	1											
E. Prenatal care visit periodicity according to most recent American College of Obstetricians and Gynecologists (ACOG) standards	1											
F. Influenza Vaccine	1											
G. COVID Vaccine	1											

## VI. OB/CPSP Preventive Criteria 💮 🗁 RN/NP/MD/PA/CNM/LM Criteria met: Give one (1) point Wt. MR Score Criteria not met: 0 points #1 #2 #3 #4 #5 #6 #7 #8 #9 #10 Criteria not applicable: N/A H. Referral to Special Supplemental Nutrition Program for Women, Infants, and Children (WIC) and assessment of Infant Feeding 1 Status I. HIV-related services offered 1 J. AFP/Genetic Screening offered 1 K. Family Planning Evaluation 1 L. Comprehensive Postpartum Assessment 1) ICP 1 2) Nutrition Assessment 1 3) Psychosocial Assessment a) Maternal Mental Health Screening/Postpartum Depression 1 screening b) Social Needs Assessment 1 c) Substance Use Disorder Assessment 1 4) Breastfeeding and other Health Education Assessment 1 5) Comprehensive Physical Exam 1 Yes Comments: No N/A